

May 31st, 2025

UCCM Communication Update – OCSCC803, 200 Rideau Street

Dear valued owners and residents,

The UCCM team has been working together to create a solution that will improve timeliness of communication with our condo communities as the volume of requests naturally increase during our busiest time of year. As we receive communication from residents, contractors and Board members discussing important projects and repair work, we want to ensure our resident communication is prioritized and addressed efficiently.

In order to streamline inbound resident communication with our firm, we have created a new email address for your condo community. This email inbox will be monitored by your management team, with a responsible team member tracking progress and resolution of each resident request received.

Moving forward, residents are asked to send emailed requests to 803@uccm.ca.

A response will be provided within 1-2 business days.

If you have recently submitted a request and have not received a response from our team, we kindly ask that you forward your request to email above and we will ensure you receive a response as soon as possible.

UCCM app 

A reminder that residents are also encouraged to sign up for the UCCM App to submit requests, view current notices, receive instant notice notifications, access important forms, and more!

Scan the QR code with your mobile device to sign up now! →

